

# XANTÉ Customer Downloader Instructions\*

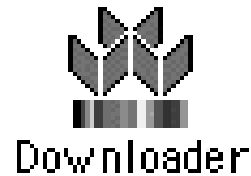
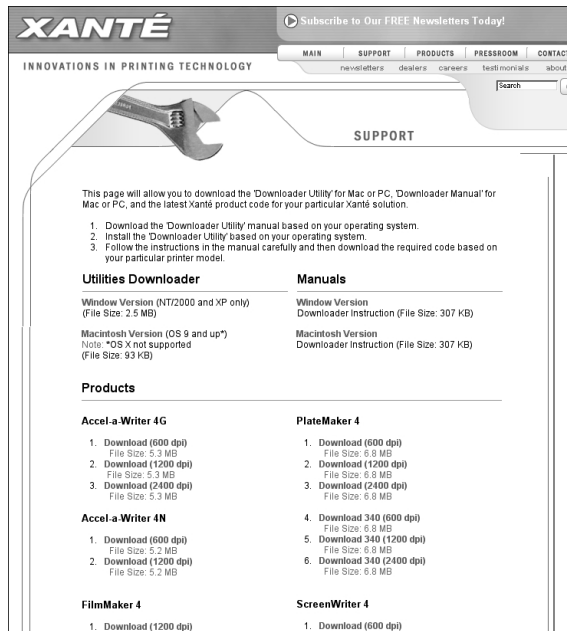
For the latest XANTÉ product code  
Macintosh

You will need to install the XANTÉ Downloader Utility in order to update your XANTÉ printer's firmware code.

## TO INSTALL XANTÉ DOWNLOADER UTILITY:

1. Go to [www.xante.com/update](http://www.xante.com/update) to get the Flash Downloader Utility for your Macintosh.
2. Select **Macintosh** under the Utilities Downloader section to download the Flash Downloader.

The Flash Downloader automatically downloads as an icon to your Macintosh Desktop.



**Congratulations!** You have successfully installed the XANTÉ Customer Downloader. Continue to “*Downloading New Code*” on page 2 to learn how to download your printer's new firmware code and how to apply it.

\*For Macintosh Operating System 9 and greater **only**. Mac OS X is **not** supported.

# Downloading New Code For Your XANTÉ Printer Macintosh

**Note:** Before you begin this process, print a startup page from your XANTÉ printer that has your printer's IP Address, Product ID number, and Firmware key listed. If the startup page is disabled, you can simply press **Online> Test** on your printer's display screen to print one.

1. Refer back to [www.xante.com/update](http://www.xante.com/update) to download your XANTÉ printer's new code.
2. Select your printer from the list of XANTÉ printers with the appropriate DPI. Then, click Download.
3. Save your XANTÉ printer's new code to your desktop.

## APPLYING THE NEW CODE TO YOUR XANTÉ PRINTER

**Note:** This process is for Accel-a-Writer 4G, Accel-a-Writer 4N, PlateMaker 4, ScreenWriter 4, and FilmMaker 4 (USB model) printers only.

1. Make sure printer is off.
2. Depress and hold the TEST and ENTER keys on your printer's keypad. Then turn on the printer. **Do not** release the keys until told to do so on the printer's LCD display screen.
3. Release buttons when prompted. Confirm IP address on the printer's display screen is the same as the one on the start-up page.

**Note:** If IP addresses are different, please contact XANTÉ Technical Support at 1-800-926-8393 (US and Canada) or [www.xante.com/support](http://www.xante.com/support).

### To Configure TCP/IP Connection

- a. Go to **Apple Menu> Control Panels> TCP/IP**.
- b. Press **Apple & K (command K)** to open your IP Configuration Menu (fig. 1).
- c. Duplicate your current settings and rename them "XANTÉ." Make the "XANTÉ" setting Active.
- d. Select **Connect via: Ethernet** in the TCP/IP window (fig. 2). Then, click **Configure: Manually**.

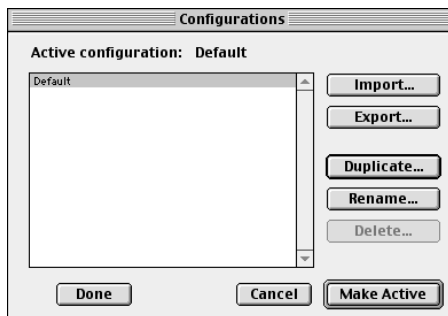


Fig. 1 Configuration Window (Command K)

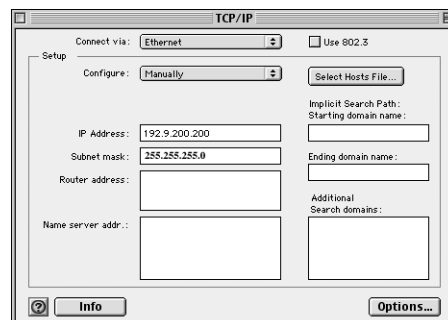


Fig. 2 TCP/IP Window

- e. Enter an IP address that is network compatible to your printer (for example, use 192.9.200.200 if your printer is 192.9.200.201).

- f. Enter a subnet address of 255.255.255.0 and remove any other router/DNS/server information from the window. Save the new settings.
4. Double-click the Downloader icon. The XANTÉ Flash Downloader screen appears.

*Flash Downloader Screen*

5. Enter your printer's IP address (if needed) in the top left box.
6. Click **Select File** to search for your new code. Once your new code is highlighted in the box, check to make sure the Hardware ID number corresponds to the Product ID number on the start-up page. If it does not match, verify the printer type and model with the download. You will not be able to update your printer if these numbers do not match.
7. Click **Program Flash** to install the new code for your XANTÉ printer.
8. Confirm the new code version on the startup page after the printer reinitializes.

**Note:** If you get errors or excessive timeout messages while the new code is being installed, increase Packet Pacing Option and try again.

**Note:** Download is complete when the Status box in the lower right corner turns green. However, the printer must erase and reprogram its internal flash with the downloaded software. This process take approximately five minutes to complete. The printer is ready to print when it reinitializes itself and returns to Ready/Idle.

## Technical Support

- **Phone**  
1-800-926-8393 (US and Canada)  
+31-26-319-3210 (Europe)  
All other areas, contact your XANTÉ Dealer
- **Fax**  
(251) 473-6503
- **Email**  
techsupport@xante.com  
europesupport@xante.com
- **Hours of Operation**  
7 a.m. - 6 p.m. CST  
Monday—Friday

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